

Creative Connecting Social Prescribing Project



Job Title:	Community Connector
Reporting to:	Chief Exec.
Location:	For All Healthy Living Centre, South Ward, Weston-super-Mare
Hours:	37 hours per week
Salary Range	£21,901- 37 hours a week (Part Time or Flexible Hours available within reason)
Holidays	27 days plus Bank holidays
Probationary Period	3 months
Notice Period	4 weeks

Outline Plan

Months 1-3 – Induction and planning phase – probationary period

Months 4-6 – Trial and review of systems of referral

Months 6-12 – ongoing delivery and review of job role and appraisal

Job purpose

The role is responsible for the development and operational delivery of a local Social Prescribing service, providing a referral system for GP Practices with patients in South Ward, Weston-super-Mare.

The Connector will work alongside local healthcare professionals, helping patients to access holistic, non-medical support for the social, financial and emotional challenges that are impacting on their health. The role will act as a point of contact for referrals, providing one-to-one support and outreach and provide follow-up information for service monitoring and evaluation.

The Creative Connecting project has a focus on using creative and arts based approaches and thinking to help unlock local energy and potential.

The project is monitored to determine progress. The job description may be modified in the light of service development.

Key Responsibilities

-) To establish a new creative/arts based social prescribing service
-) To encourage and support the development of lasting behaviour changes that underpin improved mental and physical wellbeing.
-) Ensure GPs and other health professionals can refer patients to activities that are available within the community and led by the community
-) Work in partnership with local organisations to strengthen existing efforts to develop community capacity.
-) Build on existing activities and support their sustainability
To empower and improve the health and wellbeing of people living in South Ward in Weston-Super-Mare
-) To participate in record keeping to identify individual achievement and monitor the effectiveness of the service.
-) Identify gaps in provision where we can seed fund further development
-) Learn from this project and share learning across the region in order to develop similar initiatives elsewhere

Project Development

-) Develop an understanding of existing provision and structures and contribute to discussions about developing social prescribing at a local level
-) Work closely with partners to become familiar with the community context; the asset-based community development work; existing community providers and initiatives
-) Mapping of provision and identifying practical barriers to engagement
-) Familiarisation with local population and available data facilitated through working with colleagues in the For All Health Living Centre
-) Attend regular meetings with local healthcare professionals including GPs
-) Establish referral systems with health referrers
-) Work proactively with health care professionals to stimulate referrals and provide timely feedback on support offered to clients
-) Process referrals received and systematically log patient information and initial actions/outcomes
-) Contribute to the ongoing development and maintenance of the service's directory of services and activities
-) Ensure best practice is reflected on, shared and implemented

Working with individuals

-) Promote a culture based on the principles of person centred support, ensuring dignity, choice, respect, independence and rights are upheld at all times
-) Undertake one-to-one holistic patient assessments and develop personalised plans for individuals
-) Work with people accessing the service to continually develop the service e.g. focus groups, surveys, feedback

Co-ordination and communication

-) Establish effective signposting systems
-) Liaise with other services and staff in the FAHLC and the area.
-) Make links with other developing Social Prescribing Services in Weston-super-Mare.

Training and Development

- Undertake regular training for the development of the service and individual career progression
- Attend one-to-one meetings and annual performance appraisal meetings with the CEO of the For All Healthy Living Centre

Monitoring, Reporting and Evaluation

- Maintain systems to keep accurate records relating to the delivery and outcomes of the service including processing referral forms, monitoring database and updating case notes
- Work with the evaluation team and partners to provide good quality evaluation and information which can be used for future service development
- Prepare reports for the project steering group and the Board of the FAHLC

Other duties

-) Undertake training as identified
-) Attend regular supervision sessions with the Chief Exec.
-) Work within the FAHLC policies and protocols and adhere to all current legislation and/or regulations
-) Work flexible hours and be able to travel independently to meet the needs of the job
-) Undertake any other duties commensurate with the post in agreement with the FAHLC Chief Exec.